

Analytical Study of Mapping Healthcare Service Quality with regards to the Orthopaedic Hospital of India

Gokul A. Kale

Assistant Professor. Baramati Medical College, Baramati, Pune, India.

CITATION: Kale, Gokul A. (2020), "Analytical Study of Mapping Healthcare Service Quality with regards to the Orthopaedic Hospital of India", *MERC Global's International Journal of Social Science & Management*, Vol. 7, Issue 1, pp. 07-10.

ARTICLE HISTORY: Submitted: August 09, 2019, Revision received: September 30, 2019, Accepted: October 15, 2019

ARTICLE TYPE: Review paper

ABSTRACT

This paper aims to research the standard of health services received by the Orthopaedic Hospital of India. The research also looked at the predictability of critical service results that affect the efficiency of the Indian Orthopaedic Hospital. Information was obtained from various secondary sources, such as academic databases and other published reports and studies, after a detailed review of the relevant context-related articles and reports presented in this paper. The paper leads to the advancement of multidimensional integrated service quality models in the healthcare sector with particular reference to the Indian Orthopaedic Hospital.

KEYWORDS: Healthcare, Service quality, Orthopaedic hospital.

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ABOUT THE AUTHOR (S)

Dr. Gokul A Kale is Assistant Professor, Baramati Medical College, Baramati, Pune, Maharashtra, India. He is a corresponding author and can be reached at **gokulakale@gmail.com**.