

A Study of Citizen-centric e-Governance Services in Odisha

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ABSTRACT

The method of governance has a significant bearing on the way civilizations and nations have grown. Governance mechanisms have changed over centuries to match and adapt to the evolving situations in civilizations. Odisha Government from time to time has taken appropriate steps and has put in place the administrative and bureaucratic machinery in place to have a continuous focus on Citizen e-Services. This paper focuses on the comprehensive study of Citizen-centric e-Governance Services offered by the Odisha state of India.

KEYWORDS: E-governance, Services, Odisha.

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